

FACILITATION FEEDBACK



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What my clients are saying:

Extent to which the workshop met the objectives and expectations

0 - Not Met 19 - Met 31 - Exceeded

Extent to which the session provided value to your organization

0 - None 8 - Some 48 - High

Facilitator's ability to engage your team in dialogue and discovery

0 - Unsatisfactory 0 - Poor 4 - OK 40 - Above Average 27 - Outstanding

Facilitator's ability to introduce new tool(s), demonstrate the value & practice for skill development

0 - Unsatisfactory 0 - Poor 11 - OK 38 - Above Average 20 - Outstanding

Facilitator's ability to communicate

0 - Unsatisfactory 0 - Poor 2 - OK 34 - Above Average 33 - Outstanding

Would you consider having the facilitator provide services again in the future?

0 - No 63 - Yes



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What specifically was of value and what worked best for you?

<p>Tools</p> <ul style="list-style-type: none"> - SMART method of goal setting - Rapport Mapping for relationship building - 1 2 3, Now™ - Collapsed Timeline Vision™ - The inner focus vs. system training - Personal histories exercise - The model – “Be – Do – Have” 	<p>Group Participation and Activities</p> <ul style="list-style-type: none"> - The opportunities to work with the tools - Engaging everyone - Personal evaluation - The delivery was engaging - High benefit to the group working together - The attitude and energy of presenter was exciting - Real life application
<p>Thinking – New Perspectives</p> <ul style="list-style-type: none"> - The examples you used got people to think differently - Seeking the hidden benefit in negative experiences and perceived failures - Recognizing all you have is your reputation - My job exists to serve “others” - Looking for the hidden value in perceived weaknesses and in our holdbacks and fears - Visually showing us our struggles and how to surpass our goals and objectives 	<p>Relationships</p> <ul style="list-style-type: none"> - Seeing people differently - Promoted transparency among the team members - Trust is established through action - Team ideas and working together - Increased understanding of myself - Stronger team for learning more about each other - Atmosphere kept conversation open - Ability to connect with people and sense of humor - Understand the customer in a different way - We had chances to learn from and relate to each other - Learning more about each other and how to deal with each other
<p>Communication</p> <ul style="list-style-type: none"> - Learning to listen to understand - Using examples to make my point - Explanation of ideas and concepts - Team openly discussing issues, concerns and opinions - Open and honest communication without judgment - Came together as a team and discuss topics and issues that we otherwise wouldn't have 	<p>Accountability</p> <ul style="list-style-type: none"> - I think there was an awakening to the role we play in our own failure - Ownership to provide exceptional service at all levels - Being able to fully take responsibility and action towards a better future



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What would you change about the session?

Less material – more time on each tool	Not enough time
Provide recap sheets of slide presentation material	Some topics were relevant to only a few people
More details and handouts	Lots of loaded questions – break it down to simple concepts

Additional comments:

Upbeat and encouragement	Very high energy, very personal – gets to know the audience
I have to say this was beneficial to me	Very thought-provoking and it all tied together very well
Positive motivator	Good listener and very authentic
This can help me in relationships at home	Well facilitated
Awesome – very uplifting	High energy and fun
Very informative on selling and reading people	I like how we participated and related it to real life rather than just listen
I came out feeling empowered	Passion behind your work helped us to achieve our goals
I look forward to another workshop	Extensive knowledge & understanding of material and people

